

Quality and Environmental Policy

UNI EN ISO 9001:2015 - UNI EN ISO 14001:2015

Friulsider SpA is committed to providing high quality products and services to its customers, adopting a sustainable business model that integrates the production of safe fasteners with social and environmental responsibility.

The primary principles and objectives that the Management has identified and is committed to ensuring, by providing the necessary human, technical and financial resources are:

- **Customer Satisfaction:** understanding and satisfying the needs of our customers, offering high quality products and services in compliance with the principles of environmental sustainability;
- **Leadership:** promote a corporate culture based on quality, ethics and innovation, involving all staff in achieving objectives;
- **Regulatory compliance:** ensure full compliance with current legislation and voluntary commitments undertaken;
- **People Engagement:** Invest in employee training and promote teamwork to ensure a culture of environmental responsibility and quality, encouraging the active contribution of individuals;
- **Process Approach:** managing activities as interconnected processes, constantly monitoring and improving efficiency and effectiveness, in order to optimize costs and generate the lowest possible environmental impact;
- **Continuous Improvement:** promote a corporate culture oriented towards continuous improvement of quality and environmental performance through the optimization of business processes, training and information of personnel, the definition of clear objectives and the adoption of innovative technologies, where economically sustainable;
- **Evidence-Based Decisions:** basing strategic decisions on the analysis and evaluation of objective data;
- **Relationship Management:** Promote clear communication and trusting relationships with workers, customers and suppliers to optimize performance, create value and promote a culture of environmental responsibility;
- **Risk Management:** Take proactive measures to identify and mitigate potential environmental and quality risks, aiming at preventing and reducing negative impacts on product quality and the environment;
- **Environmental Sustainability:** minimize the environmental impact of activities through the efficient use of resources, the reduction of emissions and waste, promoting the awareness of suppliers to adopt environmentally friendly rules of conduct;
- **Pollution Prevention:** Prevent and/or reduce pollution from our activities and waste;
- **Emergency Management:** Optimize staff response capacity in the event of an emergency by ensuring clear guidelines and ongoing training to address critical situations;
- **Climate change:** recognizing the importance of climate change and undertake to assess the impact that it may have on its activities. Friulsider constantly monitors the needs of stakeholders relating to climate change and undertakes to adopt measures to mitigate the associated risks and the influence that Friulsider may have on climate change itself.

This is disclosed to all interested parties.

San Giovanni al Natisone, September 24, 2024



Dr. Claudio Peleson
General Manager

FRIULSIDER S.p.A.

Società soggetta a direzione e coordinamento
di Simpson Manufacturing Co., Inc.
Company subject to management and co-ordination
by Simpson Manufacturing Co., Inc.

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